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Attorney for Plaintiff

# UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

RAYMOND POLLACK,

Plaintiff,

-against-

**COMPLAINT** 

GC SERVICES LIMITED PARTNERSHIP,

Defendant.

NOW COMES Plaintiff, Raymond Pollack ("Plaintiff"), by and through his attorneys, and for her Complaint against Defendant, GC Services Limited Partnership ("Defendant"), alleges as follows:

#### Nature of the Action

1. This action is brought by Plaintiff pursuant to the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 *et seq*.

#### **Parties**

- 2. Plaintiff is a natural person at times relevant residing in Hackettstown, New Jersey.
- 3. Plaintiff owes or allegedly owes a debt as that term is defined by 15 U.S.C. § 1692a(5) and is a consumer as that term is defined by 15 U.S.C. § 1692a(3).
- 4. Defendant is a business entity incorporated in Delaware with an office located at 6330 Gulfton St, Houston, Texas 77081.
- 5. Defendant, in the ordinary course of business, regularly, on behalf of itself or others, engages in debt collection and is a debt collector as that term is defined by 15 U.S.C. § 1692a(6).
- 6. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

### Jurisdiction and Venue

- 7. Subject matter jurisdiction of this court arises pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692k(d).
- 8. Venue is proper pursuant before this Court pursuant to 28 U.S.C. § 1391(b)(2) as the acts and transactions giving rise to this action occurred in this district as Plaintiff resides in this district and Defendant transactions business in this district.

#### **Factual Allegations**

9. Prior to the filing of this action, an account was placed with Defendant to collect funds from Plaintiff which were alleged to be owed and past due ("debt").

- 10. Upon information and belief, the debt arises from transactions which were for personal, family and/or household purposes as that is the only type of debt that Plaintiff owes or allegedly owes.
- 11. In connection with the collection of the debt, Defendant places telephone calls to Plaintiff.
  - 12. Defendant placed a telephone call to Plaintiff and left the following message:
    - Hello this message is for Raymond Pollack, my name is Olivia Revis, I would appreciate you calling me back. You can reach me at 866-391-0768 extension 5088. Thank you.
- 13. The Defendant placed the aforementioned call in connection with its attempt to try and collect the alleged debt from Plaintiff.
  - 14. Defendant did not, through its message, disclose Defendant's identity.
  - 15. Defendant did not, through its message, state its name.
  - 16. Defendant did not, through its message, state its agents' duties, role or position.
  - 17. Defendant did not, through its message, state the nature of its business.
  - 18. Defendant did not, through its message, disclose that it was a debt collector.
- 19. Defendant did not, through its message, disclose that the purpose of its call was to collect a debt.
- 20. Defendant, through its message, withheld its name to deceive Plaintiff as to Defendant's true identity.
- 21. Defendant, through its message, withheld the nature of its call to deceive Plaintiff as to Defendant's true purpose to collect funds from Plaintiff.

## <u>CLAIM FOR RELIEF</u> Fair Debt Collection Practices Act

- 22. Defendant violated the FDCPA based on the following:
  - a) Defendant violated § 1692d(6) of the FDCPA by failing to provide Plaintiff with its identity in its messages for Plaintiff; and
  - b) Defendant violated § 1692e(11) of the FDCPA by failing to disclose in its messages that it is a debt collector.

**WHEREFORE**, Plaintiff prays that judgment be entered against Defendant for the following:

- Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act,
   U.S.C. 1692k;
- (2) Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k, and
  - (3) Awarding such other and further relief as may be just, proper and equitable.

#### Certification Pursuant to Local Rule 11.2

Pursuant to Local Rule 11.2, I certify that this matter in controversy is not the subject of any other action pending in any court, arbitration, or administrative proceeding.

Dated: April 3, 2015 RESPECTFULLY SUBMITTED,

By: /s/ Michael Siddons

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